

MANDATORY WATER CONSERVATION NOTICE

Dear Audubon Water Company Customer:

Effective immediately, Audubon Water Company (Audubon or Company) is implementing mandatory water conservation measures for all customers served by the Audubon water system. Audubon is permitted to impose water use restrictions on its customers under the Pennsylvania Public Utility Commission's Regulation at 52 Pa. Code § 65.11(a). These use restrictions will continue until Audubon provides notice that the mandatory water conservation has been lifted.

Audubon has determined that mandatory water conservation is needed at this time in order to protect the integrity of the Audubon supply and distribution system because the Company is experiencing a short-term supply shortage (total available water supply is not enough to meet maximum system demand) due to the excessive heat and the increased water use by Audubon's customers. If use restrictions are not put in place immediately, the result could be a lowering of pressure or a loss of water to customers.

While mandatory water conservation is in place, **all Audubon customers are required to eliminate nonessential uses of water**, which include the following:

- ▶ The use of hoses, sprinklers or other means for sprinkling or watering of shrubbery, trees, lawns, grass, plants, vines, gardens, vegetables, flowers or other vegetation except with a hand-held hose equipped with an automatic shut-off nozzle.
- ▶ The use of water for washing automobiles, trucks, trailers, trailer houses or other type of mobile equipment except with a hand-held hose equipped with an automatic shut-off nozzle.
- ▶ The washing of streets, driveways, parking lots, service station aprons, office buildings, exterior of homes, sidewalks, apartments or other outdoor surfaces.
- ▶ The operation of an ornamental fountain or other structures making a similar use of water.
- ▶ The operation of water-cooled comfort air conditioning which does not have water-conserving equipment.
- ▶ The use of water from fire hydrants for construction purposes or fire drills.
- ▶ The use of water to flush a wastewater line or wastewater manhole.
- ▶ The use of water for commercial farms and nurseries other than a bare minimum to preserve plants, crops and livestock.

Filling or topping-off of swimming or wading pools **except for public or private pools serving twenty-five (25) or more dwelling units and health care facility pools used for patient care or rehabilitation.**

Audubon will lift the water use restrictions as soon as it is safe to do so. The Company greatly appreciates and anticipates that each customer will comply with the use restrictions identified above so that all of the Company's customers will continue to receive safe, adequate and reliable water service.